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October 3, 2003

Sent Via Electronic and US Mail

Mr. Ron Jones
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

RE: *NewSouth Communications Response to Tennessee Regulatory Authorities Data Request dated September 16, 2003 related to Violations of Tennessee Code Ann. § 65-21-114.*

Dear Mr. Jones,

This letter is in response to the Tennessee Regulatory Authorities data request regarding violations of Tennessee Code Ann. § 65-21-114. Please see NewSouth responses to the corresponding questions:

Describe the manner in which you are able to provide telecommunications service in compliance with Tenn. Code Ann. § 65-21-114(a).

- NewSouth Communications does forward phone numbers to the TAR Code database on a regular basis. However, NewSouth Communications has not retrieved any numbers from the database due to an internal system automation problem. NewSouth does recognize calls made between two (2) points in the same county in Tennessee as toll-free and therefore, processes manual credits each month to all affected subscribers.

Identify any technical, operational, administrative or other difficulties encountered when attempting to comply with Tenn. Code Ann. § 65-21-114(a).

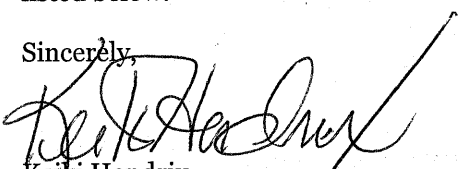
- The only technical, operational, administrative difficulties encountered would be data accuracies.

Provide a suggestion on how this workshop should proceed.

- NewSouth Communications is pleased at the progress of this workshop.

Should you have any questions regarding this response, please feel free to contact me at the number listed below.

Sincerely,


Keiki Hendrix

Executive Regulatory Administrator

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